



Quality and guest satisfaction certified

Elena Martínez Perdomo

This certificate acknowledges that the bearer has achieved proficiency and expertise in the **Instant feedback Feature of the STAY Guest Experience OS.**

Through a series of activities and assessments, their understanding of STAY has been rigorously evaluated, demonstrating their readiness to leverage this ecosystem **to elevate hotel quality standards and enhance guest satisfaction.**

Certified:

04/02/2025

Valid:

JANUARY 30 2027

Certification ID

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